



Performance Improvement Management System Developed for the Veterans Health Administration

VHA PIMS is designated to support VHA-level national programs:

- Disaster Emergency Medical Personnel System (DEMPS)
- Emergency Management Program Improvement (EMPI)
- Resource Management System (RMS)
- All-Hazards Emergency Cache (AHEC)
- First Receiver Decontamination Program (FRDP)
- Emergency Management Capability Assessment Program (EMCAP)

VHA PIMS assists the VHA Comprehensive Emergency Management Program's mission to ensure resiliency, continuity and rapid recovery of VHA healthcare services to our nation's veterans during disasters and other potential disruptions to healthcare service delivery.

The Veterans Health Administration Performance Improvement Management System (VHA PIMS) is a web-based system that provides a consistent and efficient approach to plan, develop, evaluate and improve emergency management activities throughout the VHA and enables multi-level participation and collaboration. ORAU developed PIMS to be a technology software solution to support the VHA's Comprehensive Emergency Management Program.

VHA PIMS contains a variety of emergency management tools and functionality, including the ability to track information, such as available volunteers and emergency resources for each VA medical center. This product helps VHA emergency managers to respond quickly to staffing and supply needs at hardest-hit locations during a local emergency or natural disaster.

Key Features:

- Facilitates the planning, building and management of exercises, and provides the ability to document incidents.
- Tracks and manages Emergency Management Performance Improvement (EMPI) funding requests.
- Manages the VHA Disaster Emergency Medical Personnel System (DEMPS) volunteer program.
- Supports the VHA's Office of Emergency Management's efforts to assess the preparedness of VA medical centers across the country.

By the Number: as of November 2021

Medical Facilities Supported



170

VA Medical Centers



1,100

Outpatient Sites of Care



2,939

Exercises



1,512

Real-World Incidents



5,611

EMPI Funding Requests



18,951

Active Disaster Volunteers

Operations Supported

Who We Are

Scientific and technical contractor

75 years of experience

150+ member university consortium

501(c)(3) nonprofit status

Specialized expertise:

- Workforce Development & Technical Staffing
- Scientific Assessment
- Health & Environment
- Preparedness & Response
- Research & University Partnerships



Ways to Work With Us



GSA Contracts

- Professional Services - <http://orau.us/gsaschedule>
- Human Resources Services - <http://orau.us/hrgaschedule>
- One Acquisition Solution for Integrated Services (OASIS) - <http://orau.us/oasis>



Strategic Partnerships

Project agreements under Oak Ridge Institute for Science and Education contract with the U.S. Department of Energy



Agency-Specific Contracts

Contact Us

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<https://www.orau.org/impact/stories/preparedness/performance-improvement-management-system.html>

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